

From: "Redacted to protect privacy" <Redacted to protect privacy@aafes.com>
Subject: RE: Complete this Telecom Survey NOW and receive a FREE Food Coupon!
Date: April 17, 2006 16:11:55 MDT
To: "Robert L. Vaessen" <Redacted to protect privacy >

Dear Mr. Vaessen,

We appreciate your concerns regarding the survey and its validity.

This is an AAFES Telecom Survey intended to determine how best we can serve you, our valued customer, in meeting your current and future telecommunication needs. We have taken every precaution possible including non-disclosure agreements and email data base control. Our agreement with Zoomerang is for us to purge the email listing when the survey has been completed. No information, beyond the email address required to conduct the survey, has been provided. The survey information will not be matched with any email address but will be collected on a group basis for evaluation of products and trends.

We highly value you as our customer and it is not our intent to jeopardize the relationship we have built. The survey will provide us with customer feedback that will allow us to strengthen our relationship by offering relevant products.

Please accept our apologies for any inconvenience this may have caused.

Sincerely,

Redacted to protect privacy
Project Manager